



**This application form is specifically created specifically for this selection procedure. It shall be:**

1. **Downloaded and opened in a PDF reader in a MS Windows equipped computer** – the recommended version is the Adobe Acrobat Reader DC (version 2022.001.20169. You may download this free version here: <https://get.adobe.com/uk/reader/>). Opening the file and working only in a browser or in MacOS is not supported and such an application might be refused by the automated processing system.
2. The **form is digitally signed and protected against any manipulation or changes**. Therefore, applicants shall **not try to manipulate and/or alter it** – in such a case the digital signature will disappear, and the application form will become invalid for subsequent processing resulting in an automatic rejection of such a submission.
3. **Filled in electronically** in English language. **Avoid using specific characters** of a national (non-English) alphabet.
4. **Fields, where you may enter your input, are highlighted in light blue colour**. Fields marked with an asterisk (\*) indicate a required input.
5. When entering dates, **the only accepted format is DD/MM/YYYY** (if you use different format, e.g. DD-MM-YYYY or DD.MM.YYYY, the automatic calculation fields may not display the calculations correctly).
6. You should be concise – **the space for your input is limited by the size of the text boxes**.
7. In case you have technical issues with filling/saving this form, you may write to us at [jobs@frontex.europa.eu](mailto:jobs@frontex.europa.eu).

For your personal data protection information please refer to: <https://frontex.europa.eu/careers/how-to-apply/data-protection/>

## FRONTEx APPLICATION FORM - RCT-2023-00030

### MY PERSONAL DATA

1. First (given) name* <input style="width: 100%;" type="text"/>	2. Surname (family name)* <input style="width: 100%;" type="text"/>
3. Gender* <input style="width: 100%;" type="text"/>	4. Date of birth* <input style="width: 100%;" type="text"/>
5. Address (street / number / post office code / city / country)* <input style="width: 100%; height: 40px;" type="text"/>	6. Telephone number (including int'l prefix)* <input style="width: 100%; height: 40px;" type="text"/>
7. E-mail address (to be used for communication)* <input style="width: 100%; height: 40px;" type="text"/>	<p style="color: red; font-size: small;">Make sure that this e-mail address is correctly entered and frequently monitored by you as it will be used by Frontex to communicate with you regarding your application.</p>

### THE POST / POSITION I AM APPLYING FOR IN FRONTEx

8. Position / Business title	Contract type	Function group and grade	Please mark your choice(s)*
<b>ICT Service Delivery Senior Coordinator, AD8</b>	<b>Temporary Staff</b>	I am interested in being included in a reserve list in function group AD and in grade 8 (as an externally recruited candidate)	<input type="checkbox"/>
		<i>I am already an EU temporary staff 2(f) interested in an inter-agency mobility transferring my current: contract, function group and grade</i>	<input type="checkbox"/>
		<i>I am already a Frontex temporary staff 2(f) and I am interested in being reassigned to this vacant post through internal mobility keeping my current contract, function group and grade</i>	<input type="checkbox"/>

**INFORMATION AND DECLARATIONS ON MEETING THE ELIGIBILITY CRITERIA (CHECKLIST)**

9.	Currently, I possess a citizenship of the following one of the Member States of the European Union or one of the Schengen Associated Countries (primary citizenship)	
10.	Currently, I possess a second citizenship of the following country	
11.	Currently, I am enjoying full rights as a citizen of the following one of the Member States of the European Union or one of the Schengen Associated Countries	
12.	In regards to the compulsory military service I have fulfilled all the obligations imposed by the laws of the following one of the Member States of the European Union or one of the Schengen Associated Countries	
13.	I possess a thorough knowledge of the following language of the EU (my main EU language)	
14.	I possess a satisfactory knowledge of another language of EU to the extent necessary for the performance of duties	

**INFORMATION ALLOWING FRONTEX TO ASSESS CANDIDATE'S AWARENESS ABOUT PROTECTION OF FUNDAMENTAL RIGHTS**

A.	I am aware of main principles of the Charter of Fundamental Rights of the European Union, the European Convention on Human Rights.	
B.	I am aware that <a href="#">Frontex strives for respect and protection of fundamental rights in all its activities.</a>	
C.	I am personally <b>aligned with the principles of protection of fundamental rights.</b>	
D.	In case I am selected to work in Frontex, I am prepared to respect and to help protecting fundamental rights in <b>all my actions and activities.</b>	

**INFORMATION AND DECLARATIONS ON CANDIDATE'S BACKGROUND**

My involvement in the past 5 years in any administrative/disciplinary/criminal proceedings (ongoing or closed).	INVOLVED
<b>In case of being involved, if selected, you may be approached by Frontex to elaborate on the circumstances at hand.</b>	NOT INVOLVED

**INFORMATION AND DECLARATIONS ON A LEVEL OF MY EDUCATION**

Please always enter here **only the earliest diploma you have obtained** which is required for your eligibility purposes. You may add additional information on your other studies in Annex I.

<b>I possess the following level of education which corresponds to <u>completed university studies of (at least) three years attested by a diploma</u> as follows (the first diploma obtained in my career): <a href="#">Examples of required diplomas</a></b>			
Studied from*		Final date of diploma*	
Standard length of studies in years*		Studied full time/part time*	
Diploma type*			
Diploma title (in English <u>and in national language</u> )*			
Principal subjects			
Name of the school / university*			
From an EU Member State		From another country	

**INFORMATION AND DECLARATIONS ON MEETING THE MINIMUM PROFESSIONAL EXPERIENCE CRITERION**

Starting with your present or last post / position, list in retrospective order some details of your previous and/or current work experience longer than 3 months which you deem are the most relevant for the post you are applying for and which prove that you possess the required length of professional experience after your university diploma. In case you wish to list additional work experience you may add additional information on your other work experience in Annex II at the end of the application form. In case you are or you were working for an EU institution or body you should also mention your contract type and the respective grade.

	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
15.a		%			
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				
<p><u>Only for current EU temporary staff 2(f) interested in internal or inter-agency mobility as provided for in Article 55 of the CEOS - please check the Vacancy Notice for your eligibility.</u> My current grade is:</p>					

	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
15.b		%			
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				

15.c	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
		%			
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				

15.d	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
		%			
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				

15.e	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
		%			
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				

15.f	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
		%			
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				

In case you were required to serve the compulsory military service as imposed by the laws of an EU Member State or one of the Schengen Associated Countries you may list it here

16.	Compulsory military service (list the name, city and country of the military unit)	% of full time	Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	Calculated length
		%			

**MEETING THE PROFESSIONAL SELECTION CRITERIA**

This section provides you with an opportunity to clearly explain how well you meet or exceed the professional requirements (selection criteria published in the section 4.2.1 of the Vacancy Notice) mainly for the purpose of assessment of your suitability for the post during the application screening. Use real examples / tasks you have performed / goals achieved and quantification wherever possible. You should be concise – the space for your input is limited by the size of the text boxes below.

17.	<p><b>1. At least 8 years of professional experience in a position related to the main duties of the post.</b></p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p>	
17.	<p><b>2. At least 2 years of experience in coordination functions or/and being a lead of the delivery of IT support service.</b></p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p>	
17.	<p><b>3. Proven experience in managing human resources (a team of at least 10 employees) and financial resources (managing entrusted part of the ICT budget).</b></p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p>	

17.	<p><b>4. Sound understanding of ICT Service Management and Service Delivery (in terms of definitions provided in ITIL).</b></p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p> <p>[Redacted]</p>	
17.	<p><b>5. Sound understanding of ICT technologies.</b></p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p> <p>[Redacted]</p>	
17.	<p><b>6. Experience in managing entities functioning on 24/7 basis.</b></p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p> <p>[Redacted]</p>	

17.	<p><b>7. Experience in project management relating to implementation of ICT systems.</b></p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p> <div style="border: 1px solid black; height: 150px; width: 100%;"></div>	
17.	<p><b>8. Experience/skills in analysis, information management and/or statistics.</b></p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p> <div style="border: 1px solid black; height: 150px; width: 100%;"></div>	
17.	<p><b>9. Experience in management and knowledge of ITSM solutions.</b></p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p> <div style="border: 1px solid black; height: 150px; width: 100%;"></div>	



17.	<p>10. ITIL certification or/and any other certification in service management.</p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p>	
17.	<p>11. Experience with public procurement.</p> <p>Explain in more detail how you meet or exceed this professional requirement (max. 900 characters):</p>	

**KNOWLEDGE OF EU LANGUAGES**

You may mention knowledge of non-EU languages in point 20. [Please use the self-assessment grid available as a link here.](#)

18.	EU Language*	My level of language proficiency*

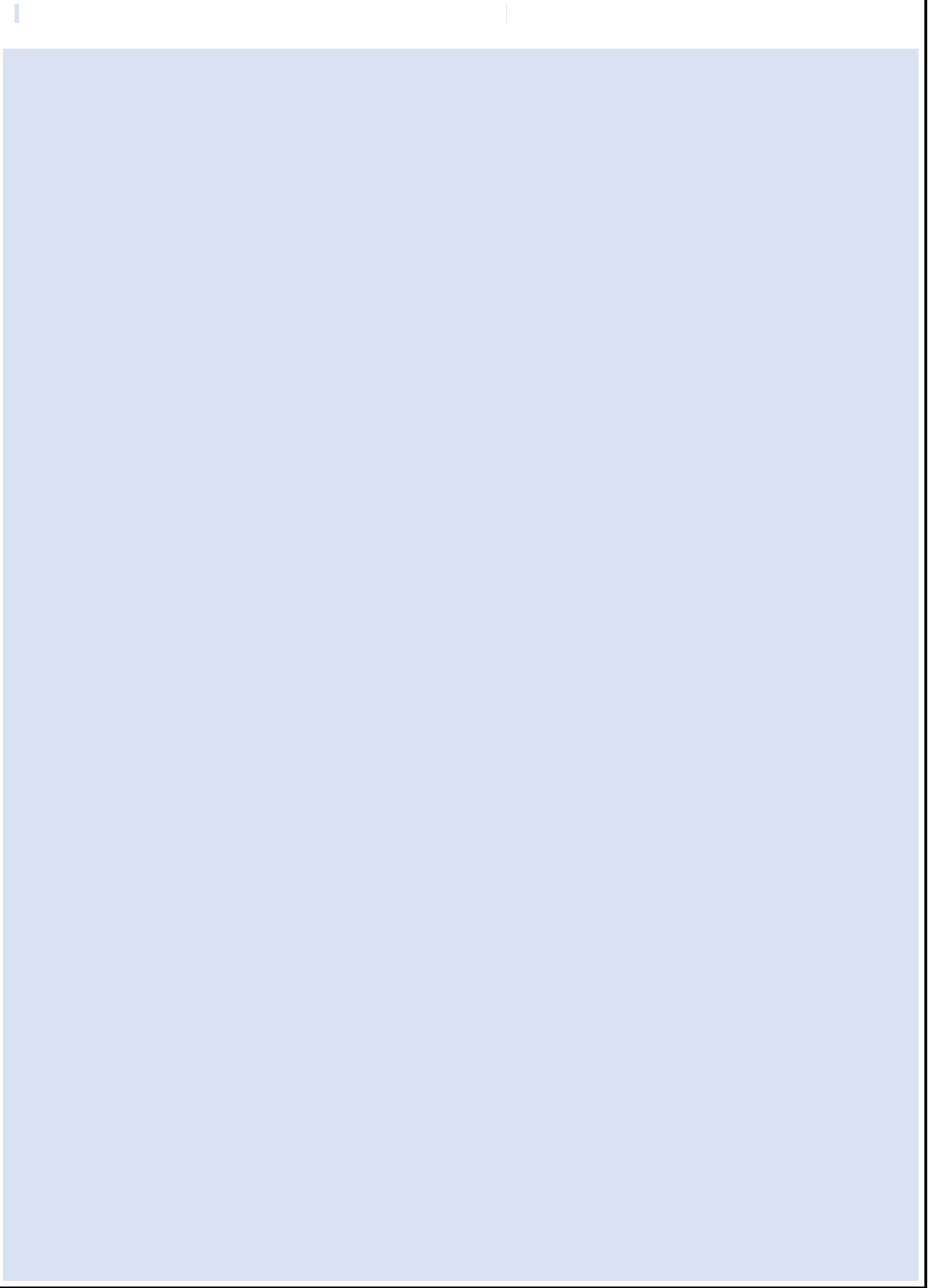
**REFERENCES**

This section gives you an opportunity to provide us with the names and contact details of up to three most recent professional-reference persons - not relatives, preferably your direct superiors - who may be later on contacted by Frontex to provide professional reference on you and / or to confirm statements made by you.

19.	Persons to provide professional reference on my skills, competences, achievements and conduct	
a	Name and surname	
	Relation / position	
	E-mail contact	
	Phone number	
b	Name and surname	
	Relation / position	
	E-mail contact	
	Phone number	
c	Name and surname	
	Relation / position	
	E-mail contact	
	Phone number	

20. MOTIVATION LETTER\*

This page provides you with an opportunity to explain your application (why do you think you fit the post / position) by any additional information not mentioned in previous sections. The space for your input is limited by the size of the text box below (and by about 6000 characters).



21. My availability date (or the notice period required by my employer)
22. Have you ever applied for any other Frontex post? If yes, please indicate for which one.
23. Have you ever been security cleared for an access to classified information? If yes, please indicate when, to which level and the validity of the clearance.
24. Where did you find the information about the post / position you are applying for?
Additional information

Please do not submit your application to Frontex unless you have fully read and understood the information contained in the Vacancy Notice and you have assured that the data you have entered in this application are correct.

- **ONCE YOU COMPLETE AND VERIFY YOUR APPLICATION DO NOT SIGN OR SCAN THIS APPLICATION FORM.**
- **SAVE IT IN A PDF FILE (INDICATING YOUR SURNAME IN THE NAME OF THE FILE) AND**
- **SUBMIT IT TO FRONTEX (preferably well before the deadline for submission of applications) BY UPLOADING IT TO THIS URL LINK: <https://microsite.frontex.europa.eu/en/recruitments/RCT-2023-00030>**

**BY SUBMITTING YOUR APPLICATION YOU ARE DEEMED TO HAVE MADE THE FOLLOWING DECLARATIONS**

25. I declare that all the information provided above and in Annexes I and II by me are, to the best of my knowledge, true, correct and complete on the date of the submission of my application.
I further declare that:
<ul style="list-style-type: none"> <li>• I am currently a national of a member state of the European Union or a Schengen Associated Country.</li> <li>• I undertake to submit, as soon as requested by Frontex, any documents in support of the above statements and declarations.</li> <li>• I am fully aware that any false or incorrect statement or omission, even if unintended on my part, may lead to my lower scoring during the evaluation, refusal or non-eligibility of my application or may render my employment with Frontex liable to a termination.</li> <li>• I am willing to undergo the prescribed medical examination prior to an engagement and to provide a sworn affidavit to the effect that I have no criminal record.</li> <li>• I am aware that candidates put in a reserve list may, eventually, be offered a vacant post or position of a similar profile (and of the same function group and grade).</li> </ul>
Finally, if engaged by Frontex, I declare my readiness and commitment to act independently in the interest of Frontex and to immediately report to Frontex any interests that might be considered prejudicial to my independence.

**Candidates who will, in the course of the selection procedure, attend tests (or interviews) will be required to submit documents and certificates related to this application and will be required to sign this application form.**

**ANNEX I (optional)**

**INFORMATION AND DECLARATIONS ON LEVELS OF MY OTHER EDUCATION**

Please enter here the other diploma(s) you have obtained.

**Additional information on my other studies**

**I have completed additional post-secondary education attested by a diploma as follows**

26.	Diploma type		Diploma awarded on	
	Name of the school / university, city			
	From an EU Member State		From another country	
	Diploma type		Diploma awarded on	
	Name of the school / university, city			
	From an EU Member State		From another country	

**I have completed additional university or specific significant and relevant studies attested by a diploma as follows**

27.	Studied from		Final date of diploma	
	Standard length of studies		Studied full/ part time	
	Diploma type			
	Diploma title (in English)			
	Principal subjects			
	Name of the school / university, city			
	From an EU Member State		From another country	
	Studied from		Final date of diploma	
	Standard length of studies		Studied full/ part time	
	Diploma type			
Diploma title (in English)				
Principal subjects				
Name of the school / university, city				
From an EU Member State		From another country		

**ANNEX II (optional) - additional information on my other working experience**

	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
28.a					
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				
28.b					
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				
28.c					
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				
28.d					
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				

	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
28.e					
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				

	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
28.f					
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				

	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
28.g					
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				

	Organisation – name (including city and country)	% of full time	Period of employment		Calculated length
			Start date (DD/MM/YYYY)	End date (DD/MM/YYYY)	
28.h					
	Type of business or sector				
	Job title or position held				
	Main activities and responsibilities				

29.	Should you have used up all the fields in point 28 above, you may summarize here all you other professional (working) experience which you deem is relevant for the post (and not yet listed in your application) – use the format “XX y ZZ m” where XX is the total number of additional years and ZZ the total number of months worked. You will be required to prove it in case you are invited for a test or for an interview.	
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30.	<b>YOUR DECLARED TOTAL WORKING EXPERIENCE:</b> Based on the data you have entered in fields 15, 16 and in Annex II, this is your automatically calculated working experience (adjusted for overlapping periods and part-time engagements). This calculation will be later verified / corrected by Frontex on the basis of submission of required documents and certificates taking into account the date you have reached the minimum required level of education.	
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